



P.O. Box 53999  
Phoenix, AZ 85072

August 28, 2017

Dear APS customer, property owner and/or community leader,

As part of our ongoing efforts to ensure reliable electric service for our customers, APS will be rebuilding the distribution power lines in Oak Creek Canyon. The main aspects of the project are listed below for easy reference:

1. *Scope & Location:* The work will include the removal and replacement of 94 wood poles in Oak Creek Canyon, beginning north of Sedona along Highway 89A and proceeding north approximately thirteen miles.
  - a. APS has hired Sturgeon Electric to complete this project, including design, engineering, and overall construction.
  - b. Since the terrain is not easily accessible to trucks and other related equipment, helicopters will be used to transport personnel, equipment, poles and materials.
  - c. A designated area at Slide Rock State Park will be used as a staging area for all construction, including the helicopter landing zone. Trucks and trailers delivering material will access the site via the main entrance off of Highway 89A and travel south to a restricted access area within the park.
  - d. There will be no road closures along Highway 89A associated with this work.
2. *Timeline:* This project will be underway from September 1, 2017 through January 31, 2018. We will avoid scheduling work during major holidays.
3. *Work Schedule:* All activities will take place during daylight hours, Monday through Saturday. We will make every effort to keep disruptions to a minimum, especially when working near residential areas.
4. *Safety:* Public safety, along with the safety of construction personnel, is our number one priority. All operations will proceed only when the area is clear of pedestrians and the helicopter pilot(s) have deemed the area safe and secured. We ask that you proceed with caution through construction areas and help us maintain a safe work environment.
5. *Electric Service:* We do not expect any extended power outages due to this construction; however, once the new poles are installed, we will need to interrupt service for a short time in order to safely connect the new equipment. Customers will be notified in advance of any required planned outages.

We appreciate your patience while we complete this work to continue delivering safe, reliable power to customers in Oak Creek Canyon. If you have questions or concerns about this project, please contact Kendra Lee, Community/Franchise Program Manager, at (602) 371-7872 or 1-877-490-6872 ([kendra.lee@aps.com](mailto:kendra.lee@aps.com)).

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*For questions about unplanned outages, billing or other APS-related matters, please call our Customer Care Center at 602-371-7171 or visit us online at [www.aps.com](http://www.aps.com).*

## MEDIA ADVISORY

### **APS USING HELICOPTERS FOR TWO PROJECTS IN NORTHERN ARIZONA**

*The helicopters will be used to access hard to reach areas for grid updates*

PHOENIX –Northern Arizona has two major [APS](#) grid updates taking place beginning this September.

The first project will be the replacement of 94 poles at the base of Oak Creek Canyon, outside Sedona. The poles, mostly in remote areas, will be helicoptered in using special equipment. The project is part of an effort to update existing infrastructure and will run through the end of the year.

The Flagstaff area will also have a modernization project happening atop Mount Elden. The line serving the top of the mountain will be upgraded with state of the art technology to protect it from extreme weather conditions on the mountaintop. The project is slated to be completed by early December.

Both of these projects are representative of the modernization efforts happening grid-wide in Arizona.

[APS](#) serves about 2.7 million people in 11 of Arizona’s 15 counties, and is the Southwest’s foremost producer of clean, safe and reliable electricity. Using a balanced energy mix that is nearly 50 percent carbon-free, APS has one of the country’s cleanest energy portfolios, including both Palo Verde Generating Station and renewable energy. The company is also a proven leader in introducing technology and services that offer customers choice and control over their energy consumption. With headquarters in Phoenix, APS is the principal subsidiary of [Pinnacle West Capital Corp.](#) (NYSE: PNW).