Community Resources and Assistance

Update as of 9-30-21

COVID-19 Resources and Assistance

We understand in these uncertain times COVID-19 may already be impacting your ability to access the most basic of needs, which is why we put this list together. Please know, the City of Sedona is regularly communicating with state, regional, and local resources and community leaders to identify and highlight the needs of our residents, and the resources available for assistance.

If you have questions on needing resources, you may email questions@sedonaaz.gov.

If you are experiencing a medical emergency, call 911.

Broad Assistance with Essential Services

- 2-1-1 Arizona and the Crisis Response Network
 - This hotline is a result of a partnership between 2-1-1 Arizona, the Crisis Response Network, the Governor's Office, the Arizona Department of Economic Security and the Arizona Department of Health Services. The line will respond to calls in English and Spanish and will provide important information relating to COVID-19. For more information dial 2-1-1 between 8 a.m. and 8 p.m. or click here.
- Northern Arizona Council of Governments (NACOG)
 - Provides resources for rent, utilities, transportation, firewood, propane, and more for low income residents. For more information call (928) 774-1895 or click here.
- Arizona Together
 - Provides broad resources for individuals, businesses, volunteers, donations and more.
 For more information click here.
- U.S. Senator Kyrsten Sinema
 - Provides broad resources for individuals, businesses, volunteers, donations and more.
 For more information click here.
- U.S. Department of Agriculture Rural Development
 - USDA Rural Development has taken several immediate actions to help rural residents, businesses and communities affected by the COVID-19 outbreak. For more information click <u>here</u> or <u>here</u>.
- Arizona Community Action Association Wildfire
 - Wildfire compiled policy updates and how they impact nutrition assistance, utility assistance, cash assistance, tax prep assistance, eviction relief, employment assistance, health insurance coverage, paid sick leave, and other COVID-19 resources. For more information click here.
- Consulate General of Mexico in Phoenix
 - Resources to keep the Mexican community informed about the services offered by the Consulate General of Mexico in Phoenix during the COVID-19 health emergency. For more information click here.

Emergency Food Resources

- Manzanita Outreach
 - Provides food throughout the Verde Valley
 - Click here for the COVID-19 response schedule or call (928) 649-5772.
- Sedona Community Food Bank
 - Provides food distribution via drive through service on Wednesdays from 8:30 12:00 and 3:30 - 5:30 at 680 Sunset Drive in Sedona. Call (928) 204-2808 for more information or click here.
- Sedona Community Center
 - o Pick up lunches and Meals on Wheels for those who qualify.
 - Community members (non-Meals on Wheels) who want a lunch may call 24 hours in advance to reserve a To Go / Pick Up Meal. To Go / Pick Up Meals are available at 11 a.m.
 - Click here or contact (928) 282-2834 for more information.
 - Located at 2615 Melody Lane in Sedona.
 - There is a Sedona Food Bank collection barrel is outside of the Community Center, 2615
 Melody Lane from 8 a.m. to 2 p.m. Monday Friday.
- Sedona Oak Creek School District
 - o For more information about SOCUSD nutrition program, click here.
 - If you have any questions or need assistance, please contact Deana DeWitt at dewitt@sedonak12.org or (928) 204-6836.
- St. Andrews Episcopal Church
 - o Provides hot meal Mondays at 5 p.m.
 - Click <u>here</u> or call (928) 282-4457 for more information.
 - Located at 100 Arroyo Pinon Drive in Sedona.
- St. Vincent de Paul
 - o Food box pick up Thursday 9 to 11 a.m. at 180 St John Vianney Ln in Sedona.
 - Call (928) 821-1292 or email svdpsjvhelp@gmail.com.
- Big Park Food Share
 - Food pick up the fourth Saturday of every month from 11 a.m. to 2 p.m. at Big Park Community School at 25 W. Saddlehorn Rd.
 - Call (602) 541-8625 or email info@projectfilltheneed.org.
- Old Town Mission
 - Food pantry pre-packaged food boxes are available Mondays and Thursdays 9 a.m. to 2 p.m. and every 2nd and 4th Wednesday from 4 to 6 p.m.
 - Community lunches are served Wednesdays and Fridays at noon and Saturday at 11

 a.m.
 - Old Town Mission is located at 116 E Pinal St. in Cottonwood. For more information click here or call (928) 634-7869.
- Bread of Life Mission at Camp Verde Community Center
 - Provides food shares on Wednesdays at Beaver Creek Baptist Church in Rimrock from 2 to 5:30 p.m. at 3705 E. Beaver Creek Road and on Fridays in Camp Verde from noon to 5:30 p.m. at 1575 S. Sullivan Lane.
 - o For more information, click here or call (928) 567-6931.

- Rising Hope Food Pantry at Journey Church
 - o Grocery pickup Tuesdays from 12 to 4 p.m.
 - Assistance with grocery pick up or errands needed for homebound individuals.
 - Click here or call (928) 634-5214 for more information.
 - Located at 750 E. Mingus Ave. in Cottonwood.

Homeless Services

- Sedona Area Homeless Alliance
 - Serving the local Sedona homeless population with non-perishable foods, essential items such as toiletries, clothing, sleeping bags, tents, blankets, toilet paper, soap, dog food, etc.
 - Send a text seven days a week to (928) 978-9387, email sedonahomeless@gmail.com, or click here.
- Old Town Mission
 - Offers homeless resources like showers, survival supplies and clothes to those in need.
 - Call (928) 634-7869 or click <u>here</u> for more information.

Economic Relief Funds

- Department of Economic Security
 - AHCCCS, unemployment insurance, food stamps, cash assistance, nutrition assistance, employment services, DCS (Arizona Department of Child Safety), GED and ESL classes, and childcare assistance.
 - Contact (928) 649-6800 or click <u>here</u> for more information.
 - To apply for unemployment insurance, click here.
- Health-e-Arizona Plus
 - Provides nutrition assistance and medical assistance.
 - Click <u>here</u> or call (855) 432-7587 Monday Friday from 7 a.m. to 6 p.m. for more information.
- United Way
 - Economic relief funds to help with bills, rent, and food through referrals to local resources.
 - For Yavapai County, click <u>here</u> or contact (928) 778-6605.
 - For Coconino County, click here or contact (928) 773-9813.
- St. Vincent de Paul
 - o Economic relief funds to help with bills, rent and utilities.
 - Call (928) 821-1292 or email <u>svdpsjvhelp@gmail.com</u>.
- Salvation Army Sedona Service Unit
 - Assists those unable to pay their bills as a result of an unexpected emergency or loss of income.
 - Contact <u>salvationarmysedona@gmail.com</u> or call (928) 963-4342.
- Coconino County
 - Rental and utility assistance is available for Coconino County residents including seniors, disabled, families, veterans and those affected by COVID-19. Must be income eligible.

For more information click here or call (928) 679-7300.

Utilities

Some utilities may be suspending customer shutoffs and late fees, or offering payment extensions, short-term assistance, or bill discount programs. Please reach out to them for details and to make arrangements:

- APS
 - o (800) 253-9407 or click here.
- Unisource Gas
 - 0 (800) 285-4960
- Arizona Water Company
 - 0 (928) 282-7092
- Oak Creek Water Company
 - 0 (928) 282-3404
- Essential Infrastructure
 - Many internet and other utility providers have policies and programs specific to the COVID-19 emergency and special offers for families with K-12 students; a summary is compiled on here by the Arizona Commerce Authority.
- Internet
 - Wireless and wireline internet service providers have committed to not terminating service for any residence or small business because of inability to pay due to COVID-19 as well as waiving late fees for those with COVID-19 economic circumstances. Click here for more information.
- Suddenlink
 - Altice Advantage Internet solution is offering discounted service to NSLP participants, seniors, veterans, and others. For more information, click <u>here</u> or call (888) 633-0030.

Employment

- Arizona Job Connection and Arizona at Work
 - Provides a wide range of employment resources.
 - Click <u>here</u> or <u>here</u> for more information.
 - Click <u>here</u> for information about career planning, training programs and industry certifications.
- Yavapai County Workforce Development Board
 - o Provides a wide range of employment resources.
 - Click here for more information
- Arizona Hospitality Workforce Connection
 - The Arizona Office of Tourism (AOT) is partnering with statewide employers and organizations to promote relevant and immediate employment opportunities with new opportunities being added frequently.
 - Click here for more information

- Pipeline AZ
 - Provides employment, education and financial resources for Arizona COVID-19 crisis response.
 - Click here for more information

Senior Resources

- Verde Valley Caregivers
 - Support services for isolated seniors, transportation, grocery delivery, medical alert devices, neighbor check in services.
 - For more information call (928) 204-1238 or click here.
- Verde Valley Senior Center
 - Pick up hot meals, meals on wheels for Cottonwood, Clarkdale, Jerome, Camp Verde, Rimrock, Lake Montezuma and Cornville. Please call in between 9 and 10 a.m. to make a reservation. Please do not arrive prior to noon to pick up your meal. This system will be evaluated on a week by week basis and Meals on Wheels will still continue as scheduled.
 - For more information call (928) 634-5450 or click <u>here</u>.
- Area Agency on Aging
 - Support services for seniors, including food, caregiving, and housekeeping.
 - For more information call (928) 239-7435 or click <u>here</u>.

Veteran Resources

- Arizona Veterans BeConnected
 - Wide range of resources for Arizona service members, veterans, families and helpers including information, support and resources.
 - For more information call (866) 429-8387 or click <u>here</u>.
- Nation's Finest
 - Nation's Finest (formerly The Veteran Resource Center of America) provides short- and long-term solutions for housing-related issues to veterans.
 - Please click here or call (928) 266-1984 for more information.

Other Resources

Community partners are in place and able to serve you. This includes but is not limited to:

- Mortgage Relief
 - Contact your loan servicer if you are having problems associated with coronavirus or your job and ask them to be put into a forbearance program. Read more here or here.
- Save Our Home AZ Foreclosure Assistance
 - The Arizona Department of Housing Save Our Home AZ ("SOHAZ") Program offers Principal Reduction Assistance, Monthly Mortgage Subsidy Assistance for under and unemployed Arizonans and Second Lien Elimination Assistance to qualified Arizona homeowners. Read more here or call (877) 448-1211 or (602) 771-1000 Monday through Friday, from 8 a.m. 5 p.m.
- Emergency Rental Assistance Program
 - The Department of Economic Security (DES) Emergency Rental Assistance Program (ERAP) offers rent and utility assistance to eligible Arizona renters impacted by the

COVID-19 pandemic. Eligible households may receive up to \$3,500 per month for both rent and utility assistance for a maximum of 18 months. Read more here.

- Women, Infant and Children (WIC)
 - o Vouchers for food/formula for pregnant women and children up to age 5.
 - For more information click here or call (928) 639-8134.
- Arizona Child Care Resource & Referral
 - o For more information, click <u>here</u> or <u>here</u> or call (800) 308-9000.
- Catholic Charities
 - o For more information, click here or call (928) 634-4254.
 - Location is 736 N Main Street in Cottonwood.
- House of Ruth
 - Baby supplies by appointment through Facebook messenger or website for pickup of diapers, wipes, formula and baby food.
 - For more information, click here.
- Funeral Assistance
 - Assistance from the Federal Emergency Management Agency (FEMA) with funeral expenses.
 - For more information, click here.

This page is updated as regularly as possible and is subject to change. If you would like to see something added or offer updates, please email questions@sedonaaz.gov.